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Re: missing affiliation [191212-007054] ☆

Kotak Masuk

 Scopus Support... 12/12/2019 kepada machfudzkenem... ↩ ⋮

Dear Customer,

Thank you for your enquiry.

Ticket number 191212-007054 has been opened on your behalf and we aim to respond within 48 hours(excluding weekends). Please be advised that it may take up to four weeks for any relevant corrections to be completed. We appreciate your patience in this matter.

For missing requests, you are expected to attach the final PDF version of the missing document. If you have not attached the PDF along with your original request, kindly do so via a reply email. If you are not able to secure the PDF we'll attempt to source one on your behalf, but this may result in delay in resolving your request or your request being returned if a PDF cannot be sourced.

Please use this ticket number in any future correspondence and please do not change the subject line of this email when you reply.

For further support information please visit our [Scopus: Profile and content corrections](#) Support Center.

Regards,

Scopus- Content Service Desk

From: Machfudz -
Date: 12/12/2019 03.56 AM

I am Machfudz with affiliation STATE ISLAMIC INSTITUTE OF JEMBER (IAIN JEMBER), an author article at Journal IJSTR Volume 8, issue 11 November 2019. The title of my journal is Communication Effects Word Of Mouth (Wom) In Wali Santri's Decision On Pesantren Selection. However, that journal was recorded to Machfud which has affiliation Jember State of Polytechnic of Agriculture Jember, Jember, Indonesia

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[-001.002021.11127-]

 Scopus Support... 12/12/2019 kepada machfudzkenem... ↩ ⋮

Dear Customer,

Thank you for your e-mail regarding the title entitled: "Communication Effects Word Of Mouth (Wom) In Wali Santri's Decision On Pesantren" I can confirm that the process to amend the data in our database has been initiated to reflect the original publication

Please note that this correction may take up to four weeks to be completed. I will contact you again, within this timeframe, to confirm the date by which the correction is expected to appear on Scopus.

Thank you for your patience and understanding. Should you have any further enquiries in the meantime, please do not hesitate to contact me.

Kind Regards,
Anupriya.P
Content Service Desk
ELSEVIER



Re: Copy of 191212-007054:
 missing affiliation ☆
 [191228-010410] [Tambahkan label](#)

 Scopus Suppo... 30/12/2019
 kepada machfudzken... ↩ ⋮

Dear Dhanvanth Jeevagan,

Thank you for contacting Scopus regarding author profile correction.

Could you please provide me Scopus author ID in which the below needs to add? So that I will investigate and assist you in further,

Article: Communication effects word of mouth (Wom) in Wali santri's decision on pesantren selection.

Eid:2-s2.0-85075038937

Waiting for your response.

Warmest Regards
 Mamathashree
 Scopus-Author Feedback Team

From: Dhanvanth Jeevagan
Date: 28/12/2019 12.01 PM

I am Machfudz with affiliation STATE ISLAMIC INSTITUTE OF JEMBER (IAIN JEMBER), an author article at Journal IJSTR Volume 8, issue 11 November 2019. The title of my journal is Communication Effects Word Of Mouth (Wom) In Wali Santri's Decision On Pesantren Selection. However, that journal was recorded to Machfud which has affiliation Jember State of Polytechnic of Agriculture Jember, Jember, Indonesia

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[--001.001600.31019--]

 Scopus Support... 31/12/2019
 kepada machfudzken... ↩ ⋮

Dear Machfudz

Our reference: 191228-010410

This is an automated email reminder.

To enable us to respond fully to your enquiry, we requested some further details from you, however we do not appear to have received a reply.

Please can you supply the details requested so that we can answer your enquiry in full? The original request is below this message. We look forward to receiving your response.

Regards

Elsevier Customer Service

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Waiting for your response.